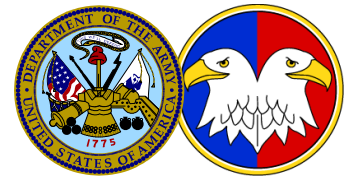




Casualty Assistance



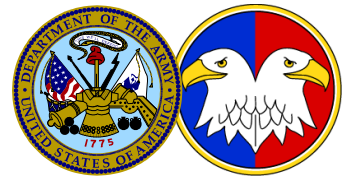
What is a Casualty?

A Casualty Is Any Soldier Who Is:

- **Captured - Missing**
- **Ill - Injured - Wounded**
- **Deceased and Death Gratuity Payment**



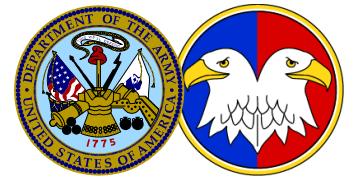
Components of Casualty Operations



- **Casualty Area Command (CAC)**
- **Casualty Notification Officer (CNO)**
- **Casualty Assistance Officer (CAO)**



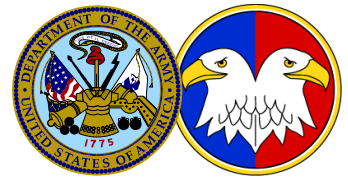
Who Is Notified



- **As listed on Record of Emergency Data
(DD Form 93)**
- **Primary Next-of-Kin (PNOK)**
- **Secondary Next-of-Kin (SNOK)**
- **Others, as listed**



Notification



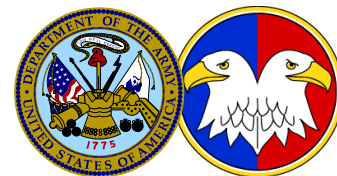
CACs are Responsible for:

- all Reports of Casualty
- Next-of-Kin Notifications by CNO
- Casualty Assistance by CAO within AOR
- Telephonic Notification of VSI/SI

Casualty Assistance Hotline 1-800-626-3317



Casualty for FRGs



FRG Dos:

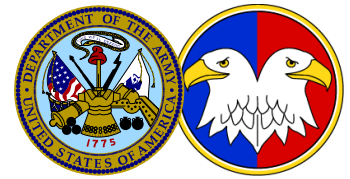
- Do contact the Casualty or Family Programs Office if you receive WIA or KIA information
- Do send a FRG representative to attend the funeral service
- Do send cards or letters to offer support w/ contact info
- Do operate within the desires of the surviving family member(s)

FRG Don'ts:

- Do not call or contact the family, chain of command or media if aware of casualties
- Do not call the family until they are accepting contacts
- Do not provide more support than welcomed by the family
- Don't discuss family issues or be overbearing



Summary



- **Through Official Military Channels ONLY**

24 Hours / Day 7 Days / Week

- **BY PHONE:**

Ill / Injured / Wounded

- **IN PERSON:**

Missing / Deceased